

# Bringing Conversational AI into Elder Care

A 5-step guide for care operators

# What AMIRO AI Is



## Conversational AI

Designed specifically for older adults



## Support Layer

Reminders, conversations, orientation, engagement



## Companionship

Between direct staff interactions



## Practical Fit

Fits into daily care routines

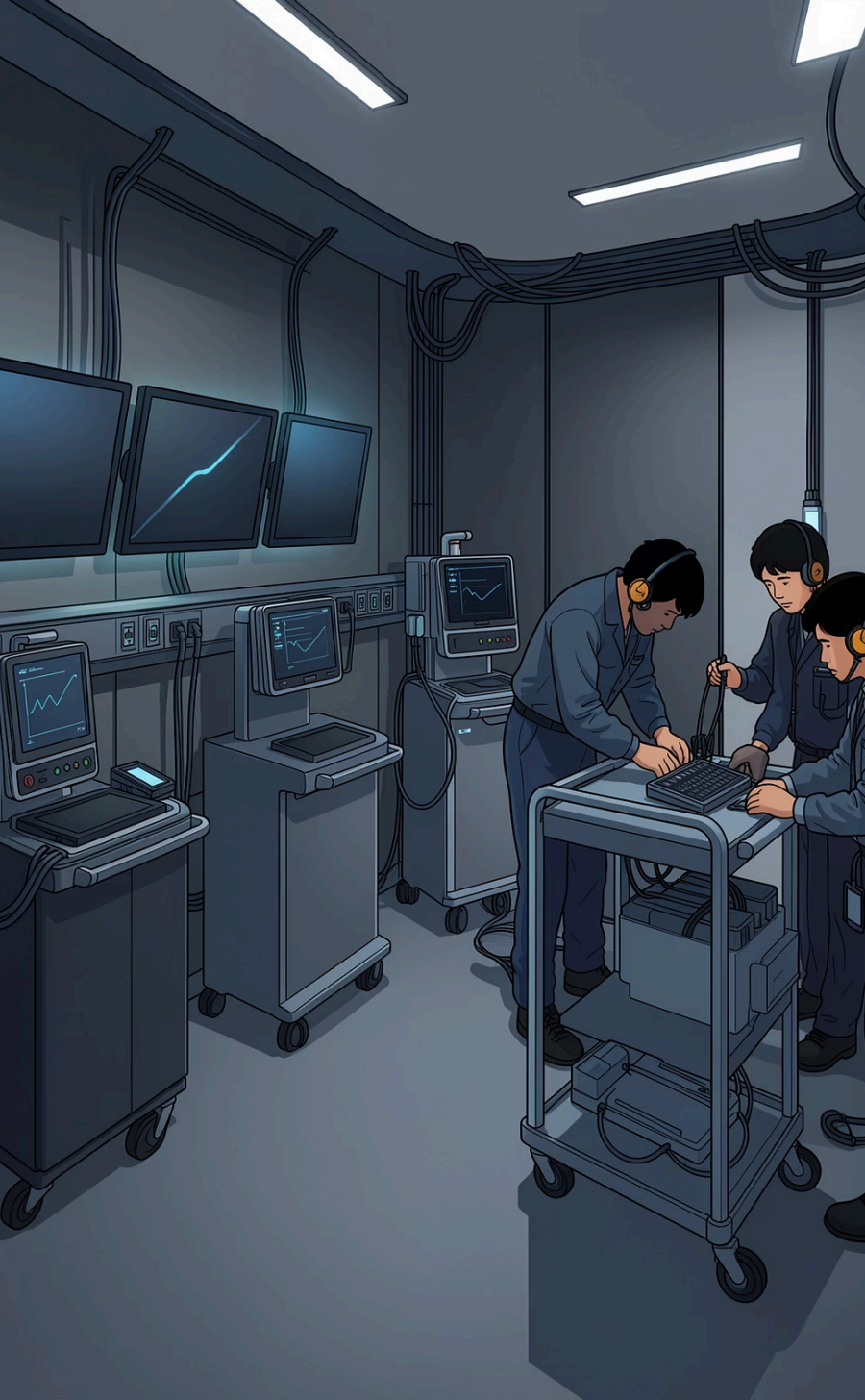
# Step 1: Define Care Goals First

## Strong Implementation Starts Here

AI works best when tied to specific care and workflow outcomes

- Reduce loneliness and inactivity
- Increase conversational engagement
- Support repetitive staff moments
- Improve quality of life





# Step 2: Prepare the Residence

01

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## Select Pilot Areas

Choose pilot rooms or shared areas

02

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## Check Infrastructure

Verify Wi-Fi stability and power access

03

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## Identify Champions

Find staff champions or unit leads

04

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## Schedule Installation

Plan outside busy care periods

# Step 3: Train the Staff First

1

## How It Supports

Routine interactions and reminders

2

## How to Introduce

Presenting to residents effectively

3

## When to Use

And when human intervention is better

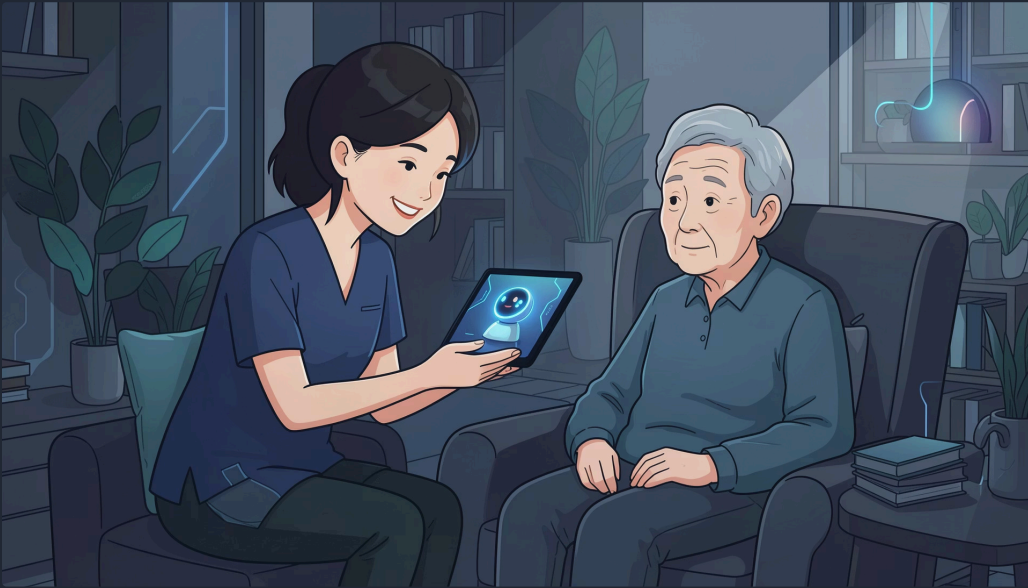
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## Privacy & Safety

Guidelines that apply

ⓘ Staff confidence determines whether adoption actually happens

# Step 4: Onboard Residents Gradually



## Keep It Calm & Respectful

- Introduce in person with caregiver nearby
- Start with simple functions
- Repeat consistently first weeks
- Involve families where relevant
- Respect learning pace

# Step 5: Measure, Adjust, Scale



## Track Metrics

Engagement, feedback, workload relief



## Adjust Approach

Refine based on real usage



## Scale Safely

Expand across units

# Research Evidence Supports Potential

3.1

Loneliness Reduction

Points decrease on UCLA scale in 68-  
person RCT

76%

User Satisfaction

Reported in same 2025 study

81.7

Usability Score

System Usability Scale mean for  
cognitively impaired adults

Category-level findings support conversational support when introduced well

# Why AMIRO AI Is a Strong Choice



## Designed for Older Adults

Conversational AI model built specifically for this demographic



## Practical Installation

Guided setup, not DIY – reduces operational burden



## Free Staff Training

Formation courses included to reduce friction



## Resident-Centered

Experience focused on companionship and support



## Scalable Rollout

Start small and expand safely across units

# Installation Is Only the Beginning

The goal is to create a residence experience that feels more connected, scalable, and human

## Clear Goals

Define care outcomes first

## Guided Setup

Managed implementation

## Staff Training

Confidence drives adoption

## Gradual Onboarding

Respectful resident introduction

## Measurement

Track and adjust